

CHRIS Project Survey 2015 Results

The invitation to complete the survey was sent to 34 CHRIS data facilitators. Twenty-three of these data facilitators (or their designees) completed the survey. Most survey items were scored on a scale from 1 (Not at All/Never) to 6 (Greatly/Always).

ITEM	RESULTS
User Information	
User type (check all that apply)	
- Child find	83%
- Data entry	70%
- Data facilitator	65%
- ESE	26%
- FDLRS manager	0%
- Other	4%
How often do you use CHRIS?	
- 5 days per week or more	74%
- 3-4 days per week	13%
- 1-2 days per week	0%
- 1-3 days per month	13%
- Less than once per month	0%
Why do you use CHRIS? (check all that apply)	
- Data entry	95%
- Case management	77%
- Reporting	95%
- Service documentation	73%
CHRIS Gold Database Program	
To what extent are you satisfied with the quality of CHRIS Gold?	91% score of 5/6
To what extent did CHRIS Gold meet its intended objectives?	96% score of 5/6
To what extent does the CHRIS program meet the case management needs of your site/center?	83% score of 5/6
To what extent will you recommend CHRIS Gold to others?	87% score of 5/6
To what extent will you continue to use CHRIS Gold?	96% score of 5/6
CHRIS Help Desk	
To what extent are you satisfied with the service provided by the CHRIS Help Desk?	100% score of 5/6
To what extent did the service provided by the CHRIS Help Desk meet its intended objectives?	100% score of 5/6
To what extent can the Help Desk staff be easily reached via phone or email when you need them?	100% score of 5/6
To what extent does the Help Desk staff provide you with responses/solutions in a timely manner?	100% score of 5/6
To what extent will you recommend the services provided by the CHRIS Help Desk to others?	100% score of 5/6
To what extent will you seek the services provided by the CHRIS Help Desk again?	100% score of 5/6
CHRIS Website	
To what extent are you satisfied with the quality of the CHRIS website?	95% score of 5/6
To what extent did the CHRIS website meet its intended objectives?	95% score of 5/6
To what extent will you recommend the CHRIS website to others?	95% score of 5/6
To what extent will you continue to use the CHRIS website?	90% score of 5/6
Why have you visited the CHRIS website in the past year? (select all that apply)	
• View articles about CHRIS	70%
• View or download informational materials (training manuals, information sheets, program updates, instructional videos)	52%
• Download the Citrix client	70%
• Review FAQs (frequently asked questions)	35%
• Obtain telephone or email contact information for the CHRIS Help Desk	35%
• Obtain telephone or email contact information for a data facilitator or other user	13%
• Access information on training sessions	13%
• I have not visited the CHRIS website in the past year.	9%

ITEM	RESULTS
Training	
To what extent are you satisfied with the quality of training sessions?	100% score of 5/6
To what extent are you satisfied with the quality of training instructors?	100% score of 5/6
To what extent are the hands-on exercises conducted during the training sessions useful?	100% score of 5/6
To what extent are the training manuals and handouts distributed at each session well prepared and helpful?	100% score of 5/6
Is the number of training sessions available during the year appropriate?	100% Yes
Reports	
How often do you or does someone at your site/center create reports using CHRIS?	
• Daily	14%
• Weekly	27%
• Monthly	45%
• 1-2 times per year	14%
• Less than once per year	0%
• Never	0%
Do you or does someone at your site/center create Tracking Reports in CHRIS?	90% Yes
Do you or does someone at your site/center use Reporter to create custom reports in CHRIS?	70% Yes
How does your site/center use CHRIS reports? (select all that apply)	
• For case management/service coordination	74%
• To determine the number of IEPs completed on or before children's third birthdays	39%
• To respond to local (site/center/district) requests for data/information	96%
• To respond to DOE requests for data/information	70%
• I do not know how my site/center uses CHRIS reports	0%
• Other	17%